Judy Bergeron
President and co-owner
MTS Services
Email: jbergeron@mtsservices.com
Term: 3 Year (2013-2016)

Judy Bergeron is President and co-owner of MTS Services in northern Londonderry. MTS is a structured cabling and audio visual company headquartered in New Hampshire with five locations nationally. She oversees day-to-day operations and strategic planning, as well as marketing and business development efforts.

Judy is an energetic champion for several charitable causes in addition to her corporate responsibilities. She has been a member on the Board of Directors of Families in Transition (FIT) since 2005, advocating the cause of safe and affordable transitional and permanent housing to homeless individuals and families in need. She has served on the development and governance committees, and she is a member of the Board of Directors for Housing BeneFITs, a Community Housing Development Organization. Lately, she has given her time to the shaping of a new non-profit entity, DreamCatchers NH. This is a grassroots organization devoted to providing social and growth opportunities to children and young adults with disabilities. Additionally, Judy is the Vice Chair of the Olin College of Engineering External Advisory Board (EXTAB). Her company also aids and promotes the causes of CASA, Home and Health Hospice Care, and The Carousel Center for Abused Children.

Peter P. Charland III, RCDD, RTPM, DCDC, ESS, NTS, WD, CET
Senior Associate
Shen Milsom & Wilke, LLC
Email: pcharland@smwllc.com
Term: 3 Year (2013-2016)

Peter Charland is an information technology systems (ITS) industry subject matter expert specializing in mission critical facilities consulting and design. He is located in the Washington, DC area and provides professional consulting and design services worldwide. Peter has achieved
several professional credentials. Peter started his career in electrical construction and later held key positions with award winning international consulting and design firms in Boston, New York City, Baltimore and Washington, DC. His diverse construction and engineering background brings a practical approach and a vast technical expertise to his project consulting and systems designs.

Peter has provided consulting and design services for a variety of successful technology projects that include hospitals (one had a $360M technology budget); Colleges/Universities; major sports stadiums; major computer equipment manufacturers; major data centers and hosting facilities (including a significant internet auction site) as well as major financial and telecommunications clients.

Peter is an active member of BICSI, a 23,000 member international ITS professional organization. His volunteer service to BICSI includes serving on the Board of Directors (Past-Secretary) and the Ethics Committee (Current Vice-Chair) and he serves on the Data Center Standards Committee as well as the Registration and Credentials Supervision Committee which administers the ITS industry’s leading professional credential program.

Amal Chaudhuri  
Chief Technology Officer  
BondFactor Company LLC  
Email: amal@chaudhuri.com  
Term: 3 Year (2012-2015)

Bill Donaldson  
Department Head of the Applications Development Department  
The MITRE Corporation  
Email: wbd@mitre.org  
Term: 3 Year (2013-2016)

Bill Donaldson is the Department Head of the Applications Development department at The MITRE Corporation. He has over four decades of experience in creating innovate services, products and organizations. His latest passion is championing Open Source Software in the enterprise, specifically Apache Rave – a social mashup engine. Donaldson is a proud graduate of Northeastern University with a B.S. in Electrical Engineering.
Mark A. Hinckley  
Director-Technical Sales Specialists, IBM Sales, Americas  
Juniper Networks  
Email: mhinckley@juniper.net  
Term: 3 Year (2010-2013)

Jill Hurst-Wahl  
Associate Professor of Practice & Director of the Library & Information Science Program,  
School of Information Studies  
Syracuse University  
Email: jahurst@syr.edu  
Term: 3 Year (2010-2013)

Jill Hurst-Wahl is an associate professor of practice in Syracuse University’s School of Information Studies and the director of its library and information science program. She is a member of SLA’s Board of Directors and the USNY Technology Policy and Practices Council. A former corporate librarian, Jill has always been an advocate for expanding the career opportunities for LIS graduates.

Joanne Kossuth, M.S.  
Vice President for Operations and Chief Information Officer  
Olin College of Engineering  
Email: joanne.kossuth@olin.edu  
Term: Ex Officio

As Vice President for Operations and CIO, Ms. Kossuth has primary responsibility for the operational and technology areas of the College. These include: conference services, dining services, electronic security, facilities, human resources, information technology, planning and project management, and public safety. In addition to her operations duties, she is responsible for fostering non-academic relationships with neighboring institutions, including Babson, Brandeis, and Wellesley Colleges. She was recently appointed as the Associate Director of the BOW Three-College Collaboration (Babson, Olin and Wellesley Colleges). Ms. Kossuth founded and convened the External Technology Advisory Board (EXTAB) upon her arrival at Olin College in November, 1999. The EXTAB continues to be an
important part of IT governance at the College. More recently and in partnership with Thornton May, she founded the Olin Innovation Lab which brings together information technology innovators (CEOs, CIOs, CISOs, and Senior VPs) on the Olin campus twice a year.

As Chief Information Officer, Ms. Kossuth has had a unique opportunity to design fully converged leading-edge technology facilities at Olin College from scratch, as well as to implement best IT practices from a ‘clean slate.’ Her IT leadership led to her being named one of Computerworld’s Premiere 100 CIOs in 2005. Her previous experience includes Systems Manager at Fisher College, Director of Information Technology at Wheelock College and Director of Computer Support Services at the Boston University School of Management. Ms. Kossuth’s professional background includes a B.A. from Holy Cross College and an M.S. from Lesley University with a concentration in developing and implementing information systems for small businesses. She also received technical certifications in areas such as network and security engineering from Novell, SANS, and Microsoft. She has been involved for a number of years in EDUCAUSE, a nonprofit association whose mission is to advance higher education by promoting the intelligent use of information technology. Most recently she was appointed as Dean of the Leading Change Institute and to the Nominations Committee, was the Editor for the Viewpoints Column of EDUCAUSE Review and served as a member of the Frye Leadership Council. She also chaired the 2009 Annual Program Committee which was responsible for a 7000+ person conference. Her previous service includes: EDUCAUSE Board Member, Demand Aggregation Task Force, Management Institute Faculty Member; Chair of the 2020 committee focused on insuring the future relevance of EDUCAUSE to its members; EDUCAUSE Member Liaison Committee; Ryland Fellowship Advisory Group; Professional Development Committee and the Recognition Committee. Her publications include: “Looking at Clouds from All Sides Now” published in EDUCAUSE Review, “Attracting Women to Technical Professions,” and “Building Relationships Means Better IT Contracts,” both published in EDUCAUSE Quarterly as well as “The Converged Workplace” published in the ACUTA Journal of Technology in Higher Education and Chapter 32 of Olin College: Academic and Olin Centers in the EDUCAUSE E-Book “Learning Spaces.”

Ms. Kossuth continues to provide service and leadership to NERCOMP as the co-founder of the EDUCAUSE NERCOMP IT Manager Workshop Series. She also serves as a member of the Town of Needham’s Technology Advisory Committee; as a Judge for the Computerworld Honors Program and the Connecticut Innovations Program; and was selected as a member of Pearson Education’s Strategic Advisory Board, Plantronics Unified Communications Advisory Board, E&I Technology Strategy Team and HP/Intel’s Higher Education Advisory Council.

Jay Leader  
CIO  
IRobot  
Email: jleader@irobot.com  
Term: 3 Year (2010-2013)
Julie K. Little
Vice President, Teaching, Learning, and Professional Development
EDUCAUSE
Email: jlittle@educause.edu
Term: 3 Year (2010-2013)

Julie Little is vice president for teaching, learning, and professional development at EDUCAUSE, a nonprofit association and the foremost community of IT leaders and professionals committed to advancing higher education. In that role, she is responsible for the design of professional programs to advance IT leadership in higher education, with a specific focus on those who lead, manage, and use information resources to shape strategic decisions. She also provides executive oversight for the EDUCAUSE Learning Initiative (ELI), a community of higher education institutions and organizations committed to advancing learning through IT innovation and the Next Generation Learning Challenges (NGLC), a multi-year initiative that accelerates educational innovation through applied technology to improve college readiness and completion.

For more than twenty years, her interests have centered on the effective integration of information technologies to support the Academy's teaching, learning, and research practices. In both national and international forums, she serves as an advocate for faculty development, facilitating communications and collaboration in distributed learning environments, and designing effective uses of instructional technologies for learner success.

Prior to joining EDUCAUSE, Dr. Little served as deputy CIO and executive director of Educational Technology and the Innovative Technology Center at the University of Tennessee. Her teaching experiences include instructional technology, information science, teacher education and mentoring, and online communications at the University of Tennessee and The Sage Colleges as well as secondary social studies, humanities, and English in the United States and Department of Defense Dependent Schools in Europe. She has published and presented numerous papers on a broad array of topics in instructional technology and faculty development, served on the Apple Distinguished Educator Higher Education Leadership Team, and is a member of the E-learning Advisory Board and accreditation committees for the Ministry of Higher Education and Scientific Research in the United Arab Emirates. She earned a bachelor of arts in government and international studies and a master of arts in teaching from the University of South Carolina and a doctor of education in curriculum and instruction from the University of Tennessee.
Paula Long
Entrepreneur
Email: plong@datagravity.com
Term: 3 Year (2013-2016)

Paula Long is the CEO and co-founder of DataGravity. She previously co-founded storage provider EqualLogic. Paula served as Vice President of Product Development at Heartland Robotics. Prior to Heartland, Paula was co-founder and EVP of Products and Strategy at EqualLogic which was acquired by Dell for $1.4 billion in 2008. Paula remained at Dell as VP of Storage, focused on the EqualLogic product line until January 2010.

She has held numerous technical leadership positions at a variety of technology companies. Paula is on the Board of Directors for SugarSync and an Advisory Board Member for several storage related startups.

Paula has won multiple awards for Entrepreneurship, including New Hampshire High Tech Council Entrepreneur of the Year award, the Ernst & Young’s 2008 Northeast Regional “Entrepreneur of the Year” and a National Finalist for the same award. She is a graduate of Westfield State College.

Thomas J. Lynch III, Ph.D.
Chief Information Officer
Suffolk University
Email: tomlynch77@gmail.com
Term: 3 Year (2013-2016)

Thornton May
Executive Director and Dean
IT Leadership Academy
Email: thorntonamay@aol.com
Term: 3 Year (2010-2013)

Thornton May is a futurist, educator and author. His extensive experience researching and consulting on the role and behaviors of “C” level executives in creating value with information technology has won him an unquestioned place on the short list of serious thinkers on this topic. Thornton combines a scholar’s patience for empirical research, a stand-up comic’s capacity for pattern recognition and a second-to-none
gift for storytelling to address the information technology management problems facing executives. The editors at *eWeek* honored Thornton, including him on their list of Top 100 Most Influential People in IT. The editors at *Fast Company* labeled him ‘one of the top 50 brains in business.’

Thornton has established a reputation for innovation in time-compressed, collaborative problem solving. Thornton designs the curriculum that enables the mental models that allow organizations to outperform competitors, delight customers and extract maximum value from tools and suppliers. He serves as: Executive Director and Dean at the IT Leadership Academy in Jacksonville, Florida; Futurist - External Technology Advisory Board at the Franklin W. Olin College of Engineering; and Co-founder of the CIO Solutions Gallery at the Fisher College of Business [the Ohio State University].

Thornton’s insights have appeared in the Harvard Business Review (on IT strategy); The Financial Times (on IT value creation); The Wall Street Journal (on the future of the computer industry); the M.I.T. Sloan Management Review (on the future of marketing), American Demographics (on the evolving demographics of Electronic Commerce), USA Today (on the future of the consumer electronics industry), Business Week (on the future of CEO direct reports) and on National Public Radio (debating the future practice of strategy with Professor Michael Porter). Thornton is a columnist at Computerworld and has served as an Advisor to the Founding Editors of Fast Company Magazine.

Thornton’s research has been acknowledged in such seminal business books as Seth Godin's *Permission Marketing*; Michael Schrage's *Serious Play: How the World's Best Companies Simulate to Innovate*; Moshe Rubenstein's *The Minding Organization*; Bill Jensen's *Simplicity*; and Jeff Williams' *Renewable Advantage: Crafting Strategy Through Economic Time*.


Thornton obtained his bachelor’s degree in Asian Studies from Dartmouth College; his master’s degree in Industrial Administration from Carnegie-Mellon University, and developed his Japanese language competence at the Center for Japanese Studies at the University of Michigan and Keio University in Japan.

**Stewart Randall**  
Principal Consultant  
Communications Design Associates, Inc.  
Email:  srandall@cdaconsultants.com  
Term:  3 Year (2010-2013)

**Albert M. Schneider**  
Director, Global Delivery Project Executive  
Transformation Programs – IBM Global Account  
Email:  ams@us.ibm.com  
Term:  3 year (2010-2013)